

## **IMPORTANT INFORMATION:**

### **Tee Times:**

Members are now able to book tee times 10 days in advance. Guests of Members can book 9 days in advance. Junior Members and Non-Members can book 7 days in advance. This does not include the day you want to play.

Please anticipate a very, very, busy Pro Shop phone and understand that busy signals and being put on hold will likely be the norm.

All player names MUST appear on the tee sheet and twosomes will be joined. This is mandatory. Please reserve your cart at the same time as you book your tee time. This will help the staff plan accordingly.

Walk-On Play is not allowed. First priority is given to members with booked tee times. If you are looking for a game, it is best to call the Pro Shop first.

### **Entering the Club:**

Club cleaning and storage is NOW PERMITTED! If you wish to store your clubs and pull carts with us, please complete a form with the Back Shop staff. Though the Clubhouse will be opening on Friday, locker rooms and showers will remain locked at this time.

### **Golf & Pro Shop:**

The Pro Shop will be open with restricted access to ensure we comply with the social distancing guidelines. Masks are required to enter the Pro Shop.

All carts have been thoroughly disinfected and will be sanitized after every round. Our staff is very cognizant of keeping our facility sanitized and our golfers safe.

2 riders per cart is now permitted, provided there is a divider between the riders so they do not touch, and they do not reach for their clubs at the same time if taking a shot from the same area. Damage or removal of dividers will be charged to the riders.

NOT ALLOWED: on course benches, ball washers, bunker rakes, and water coolers. Please remember to bring water with you to remain hydrated on the course. Golfers are not allowed to touch the pins. We have a mechanism on the flagsticks which allows ball retrieval with the use of your putter.

Practice facilities, including the range, are open. Please ensure you're following social distancing.

We must maintain an adequate pace of play as the golf course will be packed! Please keep this in mind as we do not want a slow pace of play. If you are falling behind please pick up and move on to get back on pace.

The golf course is beautiful and we want to keep it that way. We need everyone to be vigilant to ensure ball marks are replaced and divots repaired. This is every golfer's responsibility.

**Washrooms:**

Washrooms on the course, at the Snack Bar and Pro Shop will be open and available to golfers. They have been thoroughly disinfected and will be sanitized every half hour. Sanitizer spray bottles will be available at all washrooms however, we fully encourage all members to bring their own hand sanitizer.

**Food & Beverage:**

The Snack Bar patio and new Clubhouse patio are open to patrons daily, weather permitting, as a first come first served basis.

Our Dining Room is open daily from 12:00 pm and closes with golf traffic. Reservations are suggested for the Dining Room. To make a reservation, please call 519-733-6561 ext 116. To facilitate reservation planning and accommodate more Members, a maximum allowable time for lunch is 60 minutes, and 90 minutes for dinner. Take out is still available. Please visit our website to view our menu.

**MASKS** - are required upon entering & exiting the Dining Room and trips to the washrooms. Masks can be removed once seated. Other than washroom breaks, you must remain seated at all times. Socializing at other tables is not allowed. Beverage service is **ONLY** available via the server, therefore you are not allowed to get a drink at the bar. No more than 4 people per table are permitted.

Your contact information is required for 'contact tracing' purposes. A sign-up sheet will be provided by your server. You will also be required to complete a customer screening process prior to entrance. Our COVID Safety Policy can be reviewed upon request.

There will be significant signage around the facility indicating a variety of guidelines that all golfers must follow.

**ENJOY YOUR ROUND!**