

Kingsville Golf & Country Club

New Member's Information Package

Golf Course

The Golf Course traditionally opens for play in early April and closes for the season at the end of November. (Opening and closing dates are all weather dependent). Course status is posted daily on our website indicating open, closed and cart driving rules.

GOLF SHOP Telephone 519-733-6585

Extension 113 for Tee Times

Extension 114 for Golf Shop Office

Extension 115 for all other inquiries

Our Golf Shop opens:

Mid-March 9:00 a.m. to 5:00 p.m., Monday through Friday.

April – November 7:00 a.m. to an hour before dark.

December 10:00 a.m. to 4:00 p.m. Tuesday to Sunday (Closed Monday)

TEE TIME RESERVATIONS – Can be booked online or by phone

To book Member only (no guests) please call ten (10) days in advance as follows:

Wednesday for Saturday

Thursday for Sunday

Friday for Monday

Saturday for Tuesday

Sunday for Thursday

Monday for Wednesday

Tuesday for Friday

Call In & Online Booking Times

7:30 a.m. March and April

7:00 a.m. May through September

7:30 a.m. October

8:00 a.m. November

To book **Guests**, Members call nine (9) days in advance but commencing at **noon**.

Juniors call seven (7) days in advance.

Additional Information

1. The system is based on “One Tee-Time per Member” (a husband and wife could make two reservations). A member making the tee time must play in that group.
2. Twosomes will be joined, onesomes cannot make times.
3. “No Call No Shows” is closely monitored and may result in loss of tee time privileges and/or other penalties.

HOW TO BOOK A TEE TIME – ONLINE

- **ONLINE BOOKING STARTS AT THE SAME TIME AS TEE TIME CALL IN**
- Go to our website homepage www.kingsvillegolf.com
- Click on the “BOOK TEE TIMES” Tab on the screen.
- Scroll down the page to the grey Tee On box.
- Click on “MEMBERS ENTER HERE” option.
- Login using your username and password.
- Move your mouse over top of “MENU” in the upper left of the grey Tee On box.
- Click on “MY ACCOUNT”
- Click on “PREFERENCES” scroll to the bottom of the page.
- Click on “ADD FAVOURITES” (this is where you select other members that you will normally play with). Each time you enter a member’s name hit “SEARCH” then click on “SUBMIT”, repeat this process until all your favourites are entered. **This is an important step!!**
- To make a tee time click on “BOOKING”
- Select the DATE, TIME and 9 OR 18 HOLES
- Click on the box below your name, “YOUR FAVOURTIES” and “GUEST” will appear.
- Select the NAMES of the members and the number of players in your group.
- Click on “SUBMIT”
- The tee times that are CLOSEST to YOUR REQUESTED TIME will appear
- Select your preferred time and then click on “BOOK TIME”
- You will see a confirmation of the TIME and DATE of YOUR TEE TIME BOOKING
- Click on “CONTINUE” to book for another day or “LOGOUT” to exit.

HOW TO CANCEL A TEE TIME

- Go to www.kingsvillegolf.com and click on “BOOK TEE TIME”
- Next, scroll to the bottom of the page and click on “VIEW BOOKINGS”
- Your booked tee times for the next five (5) days will appear, check the “DELETE” box next to the time you wish to cancel, click on “DELETE”, that time is now cancelled.
- PLEASE NOTE: The computer allows cancellations four (4) hours prior to your tee time, for cancellations less than 4 hours you must call the GOLF SHOP.

PROCEDURE FOR ACCESSING WEBSITE

1. Go to www.kingsvillegolf.com. If it is saved in your favourites, it will not work, you must enter www.kingsvillegolf.com.
2. Click on Members Section on the top right; there is no username or password to login.
3. This brings you to the Member’s Home Page;
4. From here you can now hold your mouse over the “Members” tab and view pertinent Club information.
5. You can now Bookmark this site in your favourites if you wish.
6. If you have any problems, please contact the office at admin@kingsvillegolf.com or golfshop@kingsvillegolf.com

COMPUTER HANDICAP

Membership dues include Golf Association of Ontario (G.A.O) Fees. This provides that each Member may post adjusted scores following the days’ play. Your index is derived from these postings and will be used for League and Tournament Handicapping. Penalties for inappropriate postings or lack of posting will apply. You may post your scores from the Club’s computer located inside the Golf Shop, from your home computer or your Smart Phone.

The process to enter scores is listed below:

1. Go to www.kingsvillegolf.com
2. Click the link on the screen labelled: "Golf Canada Handicap".
3. Your username will be provided for you.
4. On the right-hand side of the screen (under your handicap factor) you will click "enter score"
5. Select the proper date, course rotation and tees.
6. Enter your score at the bottom and press "post score"

Once you have logged into the system, you have the option to update your profile with your personal information.

Please be advised this is NOT mandatory. Additionally, your personal information (phone number, email etc.) was not, nor will be provided to Golf Canada by Kingsville Golf Club.

You may also change your username and password.

If you need any assistance or do not know your username and password please email office@kingsvillegolf.com or golfshop@kingsvillegolf.com.

B.A.G. PROGRAM (Bring-A-Guest)

The fee for the BAG Program is \$100 for a single and \$165 for a couple and is included with your annual dues. Single members receive THREE 18-hole guest passes (or SIX – 9 hole passes) and couples receive FIVE 18-hole guest passes (or TEN – 9 hole passes).

Guest Passes are administered through the Golf Shop. Members wanting to use their Bring-A-Guest Program should inform the Golf Shop staff upon arrival. These guest passes are only valid for the season and **DO NOT** carry forward to the following year. There are no refunds on unused guest passes.

GUEST PASS TIME OF USE:

Monday – Friday **ANYTIME** of the day. (Excluding Canadian Holidays)

Saturday, Sunday and Canadian Holidays any time after 11:30 a.m. **Guest passes are allowed prior to 11:30 a.m. upon payment of a \$12.00 surcharge (tax included).** A guest can only play a maximum of 4 rounds per season before 11:30 regardless of whose B.A.G. Program is used.

Please note guests can only be booked according to our guest booking policy of five (5) days in advance commencing at noon.

FAQ's

Q. Do guest passes carry forward to the next year?

A. No. It follows the same procedure as the house account as it ends at season end.

Q. Can I buy more guest passes?

A. The BAG program is included in your annual membership dues. We allow members to purchase one additional BAG program each year. Designated member/guest days are scheduled throughout the year and for those members who want to bring additional guests. We encourage members to do so on these days as there will become member perks. Member/Guest Days will be identified in upcoming emails.

Q. Do I have to play with my guest?

A. While it is preferred that members accompany their guests, we do understand that on occasion this may not be possible.

Q. I am a limited member and my guests can only play on weekends. What do I do?

A. Limited members in this situation may use one of their guest passes for themselves.

STARTERS/PLAYER ASSISTANTS/PACE OF PLAY

All players should report to the Golf Shop prior to tee-off. You will then be directed to the Starter who will assist you. Player assistants are on duty to assist you with any pace of play situations.

WE ENCOURAGE “READY GOLF”:

1. Hit when ready.
2. Putt when ready.
3. Allow faster players to play through.
4. Play four and a quarter (4 ¼) hour golf.

Pace of play is monitored by the Starter, Player Assistant and Golf Shop Staff in conjunction with our GPS system. This is an accurate tool for monitoring pace of play.

Our recommended pace of play is 2 hours for the Red and White courses and 2 ¼ hours for the Gold Nine.

CADDIES/CHILDREN/WALKERS on the COURSE

Children on the golf course must be either a player or a caddie and must be realistically capable of either playing or caddying. Monday, Saturday and Sunday evenings are quiet and suitable to bring younger golfers to the Club.

All caddies, children, and walkers on the course **MUST** adhere to the Club’s dress code.

GOLF COURSE DRESS CODE

(Applies to all golfers, caddies or walkers)

Kingsville recognizes golf fashion is changing. We encourage men and women to dress in respectable golf course attire. The Golf Shop will have the final decision as to what is appropriate.

- Respectable golf attire is expected at the discretion of the Golf Shop Staff.
- Gentlemen's shirts must have both collar and sleeves. (Mock collars acceptable)
- Ladies tops Must have collar OR sleeves and must cover from the neck to the shoulders. (Mock collars acceptable)
- For both men and women, walking shorts with a finished leg of a respectable length are appropriate.
- NOT PERMITTED: T-shirts, gym attire, sweat pants, spandex, cutoffs, halter tops, tube tops and bare midriffs.
- Soft spikes only are permitted on the golf course.

OPTIONAL MEMBER PROGRAMS

PRACTICE RANGE

Opening of the Range usually follows the opening of the Golf Course, with hours similar to the Golf Shop. Regardless of weather, the Range closes after the first weekend in November.

1. As always golfers are expected to direct all shots to the centre of the range to minimize balls exceeding the netting height.
2. Drivers are not allowed.

Exact times of "**Last Bucket Sold**" and "**Last Ball Hit**" are posted in the Golf Shop, on the Range Hut, and on the website, and times fluctuate throughout the season.

Range Key Options

For those who like to practice, range key options represent tremendous value and is highly recommended for avid practicers.

Members may purchase pre-loaded range keys at a discounted price from our regular bucket fee of \$5.50 (tax included) for a small bucket (30 balls) or \$11.00 (tax included) for a large bucket (60 balls) with the following number of credits (each credit is a small bucket): **These credits DO NOT expire, any unused balances carry forward to the next year.**

Key Option #1:	10 large buckets	\$65.00 (tax included)
Key Option #2:	20 large buckets	\$112.00 (tax included)
Key Option #3:	50 large buckets	\$200.00 (tax included)
Key Option #4:	100 large buckets	\$275.00 (tax included)

For those who like to practice, this is a great deal and a definite must have!

ELECTRIC CARTS

Cart Driving Rules change with course condition. Please note the following variations:

***At all times, carts must remain on the path around greens and tees.**

- a) Cart path only: Carts do not leave cart paths.
- b) 90° Rule: Drive in rough or on cart path, cross fairway at 90, stop, and play the shot, return to the rough or cart path.
- c) Fairway: May drive on the fairway. Follow cart directional signs in front of greens.

Cart Rider Policy: One cart, two riders. If player insists on having their own cart they will be charged for a full cart rather than the half cart price.

ELECTRIC CART PROGRAM PRICING

Members who ride carts on a regular or semi-regular basis should definitely consider purchasing one of our two “Cart Programs”. This represents excellent value. Cart waiver forms must be signed by members prior to participating in the program.

Cart Pricing for 2020 (tax included)

Non-member	\$19.00
Member	\$17.50

Member Cart Programs are administered through the Golf Shop and are based on per person, ½ cart for 18 holes and includes tax. All programs are paid up front, per each account number – no group purchasing allowed. A “Cart Program” card with the member’s name on it is kept on file in the Golf Shop and functions on a declining balance as carts are used.

Bronze Program \$350.00 (for 24 ½ carts for 18 holes - \$14.52 per round, tax included)

Silver Program \$680.00 (for 50 ½ carts for 18 holes - \$13.60 per round, tax included)

1. All members must sign an insurance waiver at the beginning of the season, which is valid for the entire year.
2. Preferably carts should be reserved online via the Tee Sheet, however, reservations are accepted at the Golf Shop as well.
3. Cart keys are handed out in the Golf Shop when payment has been arranged (cash, charge or cart program).
4. Junior Members are not allowed to rent carts. They may be passengers only if accompanied by a licensed driver (aged 19+).
5. Carts are not allowed on practice range or in parking lot (this excludes staff members).

CLUB STORAGE, CLEANING AND ELECTRIC PULL CART STORAGE

These services are available to the members April through the first week in November. Please note – storage fees do not include insurance. In the event of a loss, Kingsville Golf is not liable for replacement of your equipment. Mandatory insurance waivers must be signed, these waivers are available at the Golf Shop.

LOCKER ROOMS

Locker Rentals are available. Locker Rooms are open prior to the Golf Course opening and remain open until all golfers are off the Golf Course.

PAR POINTS

In 2017, we introduced a flexible points redemption program called “PAR POINTS”. The intent of this NEW program is to reward our Loyal members for financial support of their Club. The Program features are listed below:

- Members will receive **PARTICIPATION POINTS**, (referred to as “**PAR POINTS**”), for all purchases in the Pro Shop, Dining Room, Snack Bar, Cart Programs and Individual Cart Rentals, Club Storage, Lockers, Practice Range, participation in Club Leagues, Member Events and GPS Sponsorship.
- “**PAR POINTS**” are awarded based on 1 point per dollar spent, and DO NOT EXPIRE unless you cease to be a member. Every 1000 “**PAR POINTS**” equals \$10 value.
- “**Par POINTS**” can be redeemed against purchases in the Pro Shop, Dining Room and Snack Bar at ANYTIME.
- The Pro Shop will provide incentives for purchasing merchandise via “**DOUBLE PAR POINTS**” on selected merchandise throughout the season.
- Member’s “**PAR POINTS**” balance will be listed at the bottom of ANY of your receipts and will also be displayed on your monthly statements.

- Throughout the season **NUMEROUS** incentives will be implemented providing **GREAT** value of Member's **"PAR POINTS"** upon redemption.
- **"PAR POINTS"** are not rewarded on membership dues and new snack bar sundry items.
- Please be advised: As per government regulations, **"PAR POINTS"** CANNOT be allocated for ANY ALCOHOLIC BEVERAGE PURCHASES, as this would be against the law.
- **"PAR POINTS"** cannot be redeemed for cash – see first bullet point

Please keep a copy of this program for your ongoing future reference.

FOOD AND BEVERAGE

Account Numbers and 7% Discount

Members are provided with a four-digit charge account number which enables them to charge purchases at any food and beverage outlet and also the Golf Shop. Members receive a 7% discount on all food and beverage purchases **charged to their account** at any of the following; the **Dining Room, Oak Room, Snack Bar and Beverage Cart**. **Purchases in the Golf Shop are not entitled to a 7% discount.**

Members are to sign their invoices prior to leaving the premises. Invoices are subject to a 15% gratuity for any unsigned charges.

House Account Minimums:

	<u>Single</u>	<u>Couple</u>
April 1 st to December 31 st	\$300.00	\$460.00

Loyalty House Account Minimums:

	<u>Single</u>	<u>Couple</u>
April 1 st to December 31 st	\$150.00	\$230.00

Only charges (excluding tax and gratuity) made at the food and beverage outlets are applied to the minimum.

CHAMPIONS LOUNGE AND DINING ROOMS B&C

Open daily at 11:00 a.m. during the Golf Season with hours sufficiently flexible to meet the needs of members.

Dining Room hours are reduced during April and November and closes according to golf traffic. In December, Dining Room is open Thursday to Saturday only and closed January, February and March. House of Operation are posted accordingly.

Dinner reservations are highly recommended

SNACK BAR AND PATIO

Hours of Operation

Similar to the Golf Shop, hours fluctuate in the Spring and Fall, depending on weather. Snack Bar Patio is a popular after golf meeting place to enjoy a cool beverage overlooking our #9 Red green. Please note by-law smoking is prohibited on any patio. Thank you for your co-operation.

CLUBHOUSE REGULATIONS

1. Neither members nor guests may bring alcoholic beverages into the Club House, or on to the patios. Nor may they be purchased for removal from the Club House or patios. Alcoholic beverages may be consumed in the Presidents Room, Board Room and Locker Rooms which are fully licensed.
2. Golf shoes may be worn in the Champions Lounge, Dining Room "C" and in the downstairs "Oak Room". Street shoes are to be worn in Dining Room "B".
3. Pets are not allowed in any area nor on the Golf Course or Practice Range or Club House Grounds (exception service dogs).
4. Towels are provided for use in each of the Locker Rooms and are not to be removed from the premises.
5. The Club will assume no responsibility for loss of, or damage to, vehicles or contents while parked on Club property or for personal property left anywhere on the Club premises including the lockers, locker rooms, club storage room, and Golf Shop.
6. Card playing is permitted in the locker rooms, Presidents Room, Oak Room and Champions Lounge.
7. **Our entire facility is non-smoking to comply with the Ontario By-Law.**

DRESS CODE – Club House Attire

- Proper golf attire or smart casual business is appropriate.
- Gym attire, sweat pants, spandex, cutoffs, halter tops, tube tops, bare midriffs are not permitted.
- Visors, baseball caps and golf hats are only permitted in the Champions Lounge Room and Oak Room.
- Golf shoes are permitted in Champions Lounge Room and Dining Room "C" only.

ADMINISTRATION

CLUB OFFICE

Hours of Operation

Open Monday through Friday, 8:00 a.m. until 5:00 p.m. (Excludes Holidays).
January and February Hours are 9:00 a.m. to 4:00 p.m.

MONTHLY ACCOUNTS

Members are required to pay bills upon receipt. We offer the ability to check your statements online through our Tee-time booking engine. These statements will be uploaded typically the first week of every month. Overdue accounts are subject to interest penalties. Accounts in arrears will result in suspension of membership privileges until such accounts are paid.

HOW TO ACCESS ONLINE STATEMENTS

The procedure is quite similar to booking a Tee time.

1. Go to our website homepage www.kingsvillegolf.com.
2. Click on the "Book Tee Times" Tab at the far right of the screen.
3. Scroll down the page to the grey Tee On box.
4. Click on "Members Enter Here" option.
5. Login using your username and password.
6. Move your mouse over top of "Menu" in the upper left of the grey Tee On box.
7. Click on "My Account" from the drop-down menu.
8. Click on "Reports" (last option).
9. Click on "Kingsville Golf & Country Club Detailed Statement." There will be a statement for each month with the date to the right. (This can be printed for your records)

Statements for the previous month will typically be uploaded the first week of the following month.

If you encounter any problems, contact: Ashley at 519-733-6561 ext. 110 or contact Sandy at ext. 123. There is also a visual step by step “How To” under the Members dropdown on the website.

PAYMENT OPTIONS

Members accounts may be paid by debit or cash at the office, cheque, internet or telephone banking, or pre-authorized debit. Please contact the office at 519-733-6561 extension 123 for any preauthorized payments. You may sign up for our pre-authorized debit by providing your banking information. These pre-authorized services are secured by our payment providers.

WEBSITE and EMAIL

Our website is our main source of communication with our members. www.kingsvillegolf.com is our official website which is compatible with any Smart Phone or Tablet. It contains pertinent information Club activities and current events. You will use our website to book tee times, retrieve monthly statements, sign up for annual leagues, view calendars and other information in our Members Only section and record scores for handicapping.

Member emails are sent weekly and contain a hose of information about Club activities, recap of Club events, upcoming specials and general information about the entire facility. We highly recommend you peruse these emails to keep up to date on current events. Please note, members will **NOT RECEIVE** any correspondence by mail.

Annual Dues

Annual membership dues and Capital Contribution are established by the Board of Directors in October of each year and are payable in full or in seven (7) monthly installments starting November 30th through May 31st. Payment options (same as above).

CAPITAL CONTRIBUTION (Formerly Initiation Fee)

All Capital Contribution Revenue goes towards our Annual Capital Budget. Capital Contribution payment options are; 1 year, 5 year, and 10 year. Payments are interest free, subject to HST and based on seven (7) monthly installments.

Single Membership:

Options	Payment Monthly	# of months	Amount
1 Year	\$132.14	7	\$925
(includes a \$185 credit towards range, carts or guest fees)			
5 Year	\$26.43 for 7 months for 5 years (billed with yearly dues)		\$925
10 Year	\$14.29 for 7 months for 10 years (billed with yearly dues)		\$1000
	(10 year payment options include a \$75.00 service fee)		

Couple Membership:

Options	Payment Monthly	# of months	Amount
1 Year	\$246.43	7	\$1725
(includes a \$345 credit towards range, carts or guest fees)			
5 Year	\$49.29 for 7 months for 5 years (billed with yearly dues)		\$1725
10 Year	\$25.71 for 7 months for 10 years (billed with yearly dues)		\$1800
(10 year payment options include a \$75.00 service fee)			

Perks for New Mid Adult (Age 44-49) & Adult Members (Age 50 and Over):

All NEW Mid/Adult Members receive one-year free club storage and locker.

Perks for New Intermediate, Sr. Intermediate and Young Adult Members (Age 19-43)

All NEW and returning Members in the Intermediate and Young Adult (age 19-43) categories receive a \$100.00 Range Credit.

Children's Membership Special

Children or grandchildren of Members aged 12 & under can be a Jr. Member for only \$63.28. Children or grandchildren aged 13-18 can join for \$281.65 (also receive a \$100.00 Range credit!!!)

Rewards/Referral Program

Refer a friend between the ages of 19-49 and receive a \$50 Gift Card for a single or \$75 Gift Card for a couple.

Refer a friend aged 50 and up and receive a \$100 Gift Card for a single or a \$175 Gift Card for a couple.

Any matter of concern to a member should be brought forward to the responsible Committee or reported, in writing to the General Manager. It is the Board of Directors that is empowered to make the Rules and Regulations which are binding to all members of the Club.



Did you know:

Kingsville Golf Course was... Voted “Best Golf Course” in the Tourism Windsor-Essex Pelee Island’s “Best of Windsor Essex” Awards 2015, 2016, 2017 & 2018.

2013 Windsor Essex County Chamber of Commerce Business Excellence Award Winner for Tourism and Hospitality.

Showcased on SCOREGolf on TSN and TSN2 to promote our Southern Swing feature.

Thank You For Joining Us

